The Ruff House

Dog Boarding
New Client Form

Client Information

Primary Client Name (Pet Owner)

Secondary Client Name

Full Address

Home Phone Cell Phone

Work Phone Email

How did you hear about us?

What is your preferred method of contact? ○ Call ○ Text ○ Email

Would you like to be informed of special promotions? ○ Yes ○ No

Travel Information

Dropoff Date: Pickup Date:

Phone Number Where We Can Reach You

Emergency Contact Information

Emergency Contact Name

Relationship to Owner Phone

Veterinarian Information

Vet Clinic Vet Name

Vet Clinic Full Address

Phone Fax

Vet Clinic Hours Open 24 Hours? ○ Yes ○ No

Preferred Emergency Hospital

Hospital Address

Hospital Phone Fax

Dog Profile

Dog's Name Nickname

Breed

Sex ● Male ● Female Neutered/Spayed ● Yes ● No

PLEASE NOTE. WE DO NOT ACCEPT UN-NEUTERED/SPAYED DOGS.

Color Weight Birthday

Distinguishing Features

Microchipped ● Yes ● No Tag on Collar ● Yes ● No

Date of last flea/tick preventative

Is your dog up-to-date on vaccinations? ● Yes ● No *Please attach proof to this form.*

Is your dog injured? ● Yes ● No If so, how?

Any medical conditions we should be aware of?

Is your dog on any medication? ● Yes ● No *If yes, please fill out a medication form.*

Is your dog trained to walk on a leash? ● Yes ● No

Is your dog allowed off leash? ● Yes ● No *If yes, please fill out Off Lead Waiver.*

Is your dog crate/kennel trained? ● Yes ● No

Services Requested

● DAYCARE ● BOARDING ● Bath see pricing ●

Any other services requested?

Dog Behavior Profile

How long have you owned your dog?

Has your dog been to a dog daycare before? ● Yes ● No

Is your dog comfortable with strangers? ● Yes ● No

Does your dog get along well with larger dogs? ● Yes ● No

Does your dog get along well with smaller dogs? ● Yes ● No

Does your dog get along well with puppies? ● Yes ● No

If you answered no to any of the previous 4 questions, please explain:

Is your dog sensitive to touch on any part of their body?

Has your dog completed any type of formal training? ● Yes ● No

If yes, what type, where and when?

If your dog has any special command words, write them here:

Has your dog ever... (If yes, please describe)

Growled at someone?

Bitten or snapped at a person?

Reacted negatively when food or toys were taken?

Been in a fight with another animal?

Does your dog have any of the following problems? (Check all that apply)

- ● Mouthiness on hands or clothes
- ● Excessive Barking
- ● Separation Anxiety
- ● Housetraining
- ● Digging
- ● Feces Eating
- ● Fence Jumping
- ● Destructive Chewing
- ● Jumping Up

Dog Care Instructions

Feeding Instructions:

What treats can your pet have and how often can they have them?

Dogs can get stressed or nervous, can we give your dog a organic calming treat? yes or no

Any food allergies we should be aware of?

Morning Routine:

Evening Routine:

Dog's Likes:

Dog's Dislikes:

Anything else we should know?

Who is allowed to pick up your dog? name, phone # & relation

Dog Boarding Rules

- We accept puppies ages 12 weeks or older.
- Puppies must be on a vaccination program.
- Shelter dogs must have been in the home for at least two weeks prior to boarding.
- All dogs over the age of 6 months must be spayed or neutered.
- Must be current on vaccinations. Documents must be provided. Canine influenza vaccine is highly recommended
- Must be on a flea & tick preventative prescribed by your vet. If infest are found, a capstar flea/tick preventative will be given at a charge of $10 at owner's expense.
- Must be free of contagious diseases more than 30 days prior to boarding.
- If your dog incurs veterinary bills during boarding, you, the legal owner of the animal, must pay those bills at time of pickup. The Ruff House reserves the right to seek veterinary care for your dog at its discretion.
- All dogs must be non-aggressive and not food or toy possessive.
- We reserve the right to refuse any animal for any reason at any time.
- We allow one toy and two personal items (blanket, old t-shirt, bed, etc) per dog.
- Must provide your dog's food for the duration of their stay. If you don't bring enough food, we will feed your dog a generic dog food and there will be a fee of $3 per meal.
- We provide treats free of charge but you are welcome to bring your dog's favorite treats for them to enjoy.
- Dog beds are included in each kennel. If your dog prefers their own bed, you can bring it as one of their two personal items.

Dog Boarding Rules

- All dogs entering and exiting The Ruff House must be on a leash. We are not responsible outside of our doors.
- Fee: all services are to be paid in full at check out. We accept credit cards, checks, paypal and venmo. Credit card transactions will be charged an additional 3% for processing fee. You agree to pay any collections cost or returned checks or debit charges.
- All owners must fill out and sign our wavier, our new client application and medical form.
- Please provide copy of driver's license & emergency contact information.

Waiver & Contract Agreement

I hereby represent that I am the legal owner of the dog(s) described above to use the services provided by The Ruff House

I hereby waive and release The Ruff House, it's employees, directors, owners and agents from any and all liability which my dog(s) may suffer, including specifically, but not without limitation, any injury or damage whatsoever arising from the dog(s) attendance and participation of services provided by The Ruff House.

I hereby agree to indemnify and hold harmless The Ruff House, it's employees, directors, owners and agents from any and all claims by any member of my family or any other person accompanying me to a function of The Ruff House or while attending the premises thereof, as a result of any action by any animal.

I hereby represent that my dog(s) is of good health and has not been ill with any known contagious diseases within the past 30 days.

I recognize that the health of the dog(s) is the owner's responsibility. I hereby represent that all required vaccinations are up to date. I will also continue to ensure that the required vaccinations will be kept up to date for as long as my pet(s) attends The Ruff House. In addition, I hereby represent that my dog(s) have flea/tick preventative treatments applied regularly.

I further understand and agree that in admitting my dog(s), The Ruff House has relied on my representation that my dog(s) is in good health and has not harmed, shown aggression or threatening behavior towards any other person or any other pet.

I further understand and agree that The Ruff House and their caregivers will not be held liable for any problems that might develop with my dog(s) including, but not limited to sickness, disease, injury, running away and death, provided that reasonable care and precautions are followed.

I understand and agree that any problem that develops with my dog(s) will be treated as deemed best by the caregivers of The Ruff House at their sole discretion and I assume full financial responsibility for any and all expenses incurred.

The Ruff House fees and packages are non-refundable and non-transferrable.

I agree that my dog(s) may be videotaped, photographed or recorded. The Ruff House shall be the exclusive owner to the results and all proceeds of such media.

The Ruff House reserves the right to remove a dog from care at any time to ensure the safety of other pets as well as staff.

I understand that the rules above apply to any dog(s) of mine under the care of The Ruff House.

Dog Owner (Client)		The Ruff House	
Signature	Date	Employee Signature	Date
Print Name		Print Name	

The Ruff House

Medical dosage form

one form for each dog

Dog's name:

medicine:	Dosage:	time of day & how often:	with or without food	does it need to be refrigerated?
medicine:	Dosage:	time of day & how often:	with or without food	does it need to be refrigerated?
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